

Your transportation partner choice is crucial. *Trust Petermann.*

**Tallmadge City
School District
Transportation Overview**



PETERMANN
Safety One Person at a Time

Getting students to school
safely, on time and ready
to learn.



PETERMANN
Safety One Person at a Time

Jennifer Kirk
General Manager

Stacy Bobzean
Northeast Ohio Region Manager

Petermann Difference: An Ohio Tradition of Excellence

- **Founded by C.H. Petermann in 1921**
- **Three generations of family operation**
- **Operate over 1,300 Ohio buses daily**
- **Serve over 30 Ohio Boards**
- **Family culture with corporate backing, part of National Express Corporation with 20,000 buses and more than 100 years in student transportation.**



Company Overview – The Durham Difference®

Our operations focus on our five core values:



Safety

We only do what is safe and stop any unsafe behavior.



Customer

We place them at the heart of our business and relentlessly meet their expectations.



People

We develop the talents, reward the exceptional performance and respect the rights of all our employees.



Community

Our policies and practices will advance the social, environmental and economic conditions in the communities where we operate.



Excellence

We constantly strive to be excellent in all that we do.

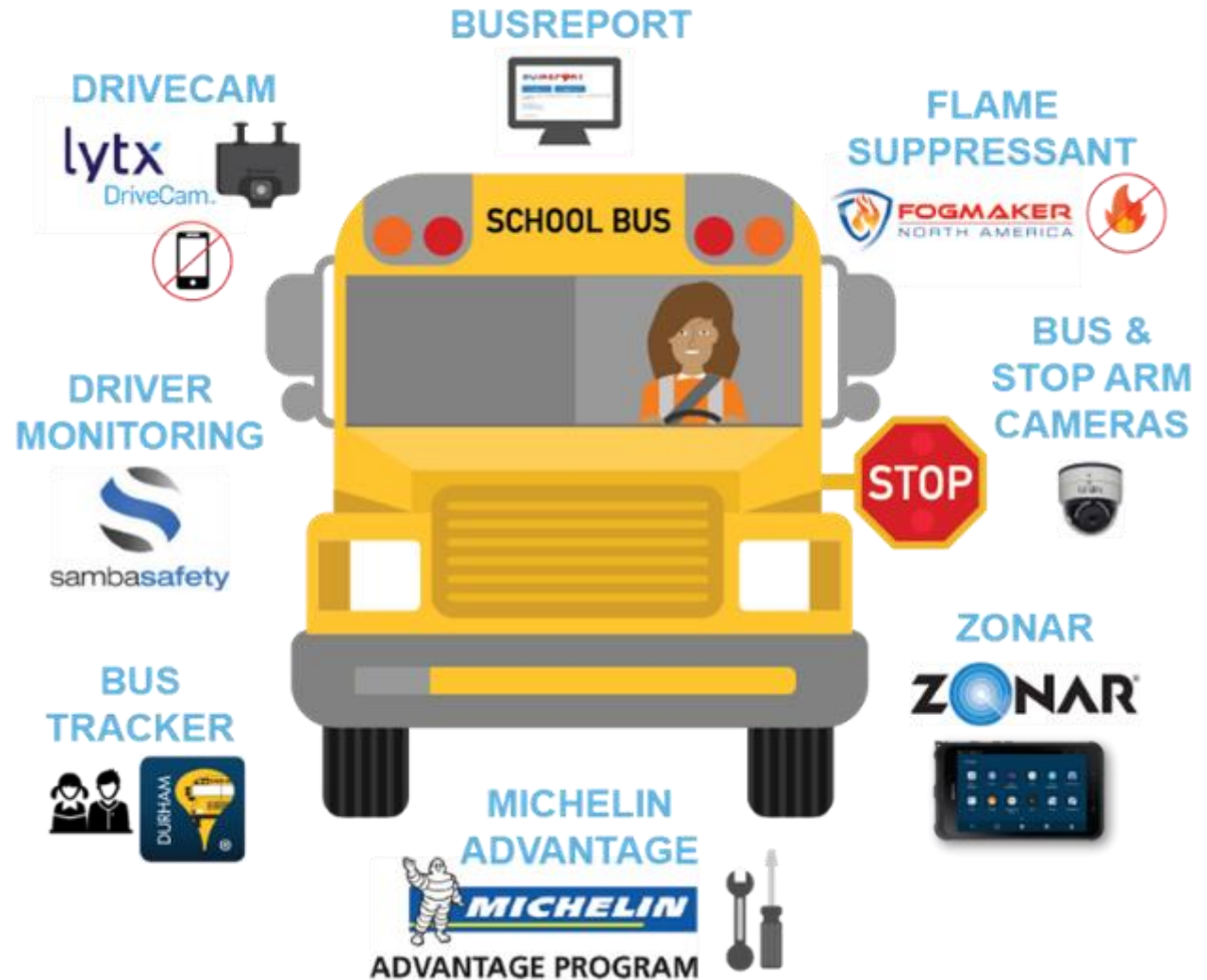
The results are a dedicated workforce focused on safety, strong customer relationships and pride in delivering excellent service to the community.



Technology

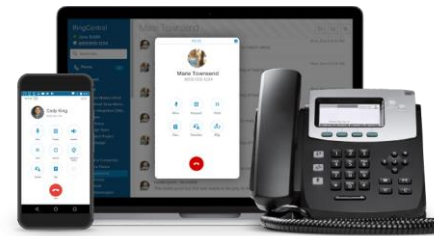


Technology



Technology

- Zonar
 - 13-point inspection
 - New User Interface
- Bus Tracker
 - Real-time tracking
 - Push alerts
- Digital Video Cameras
 - HD cameras, HiFi audio
- Digital Radios
 - Clear communication
- **compass**
 - Accurate payroll and billing



Technology – Lytx DriveCam®



Technology – Lytx DriveCam®

CELL PHONE

We capture this:



Technology – Lytx DriveCam®

CELL PHONE

To avoid this:



Technology – BusReport

BUSREPORT™

- Cloud-based portal/phone number for centralized feedback
 - Complaints forwarded to local teams in real-time
 - Updates provided

BUSREPORT

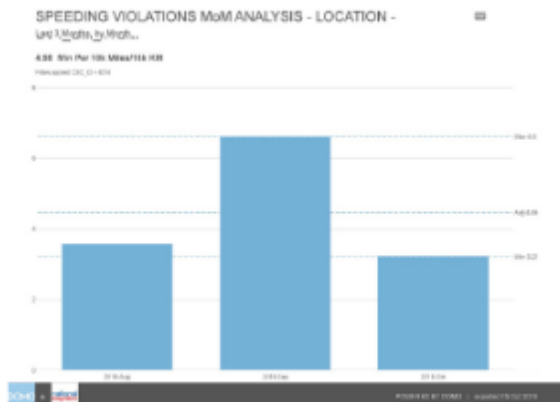
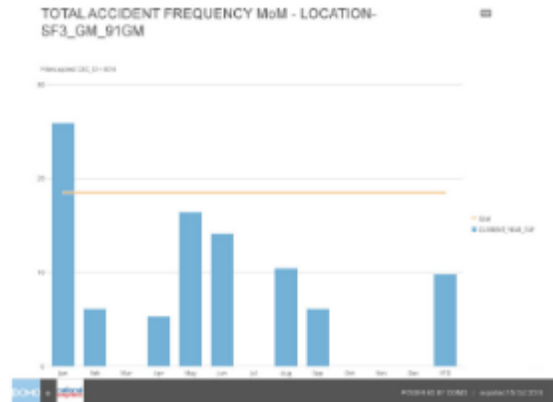
1.833.BUSREPORT
busreport.com



Technology – Performance Metrics

DOMO Transportation Management KPIs

- Each of our local transportation management teams has access to our dashboard reporting tool, DOMO, through which they can view a variety of metrics related to your transportation program



Technology – Performance Metrics

DOMO Transportation Management KPIs

- The first step in on-time performance is yard departure. Ensuring our drivers leave the facility on-time is vital to on-time performance

YARD DEPARTURE PERFORMANCE - ALL - SP2



Last 8 Months, by Month ▾



Date Range

Last... ▾

8

Months ▾

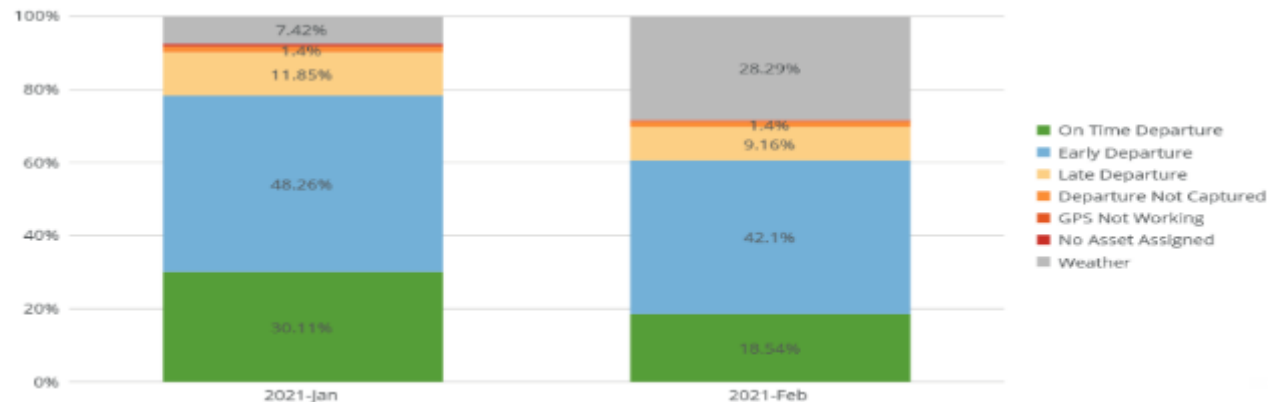
Graph by

Month ▾

Compare to

months

84.6 % On Time Departure (Inc Early)



Fleet & Maintenance



Fleet & Maintenance

- IC Bus
 - Long History of School Bus Manufacture
 - Engineered for safety and longevity
 - Purpose built for Petermann and our customers
- FogMaker Fire Suppression
 - High-pressure water mist system rapidly reduces the heat and suppresses the fire in seconds
 - Less vehicle downtime
- Bendix Wingman Advanced
 - Accident Prevention
 - Following Distance Alert (FDA)
 - Stationary Object Alert



Fleet & Maintenance Program

Our fleet and maintenance program consists of:

- Proposed fleet and specifications
- Green fleet sustainability
- Preventive maintenance and inspection programs
 - Less than 1% in service failure rate
 - Process and compliance with on-time preventative maintenance
- Oracle eAM maintenance software
- OEM manufacturers warranty and inventory parts
 - Maintenance training and certification
 - Shop blue seal certification program for eligible maintenance facilities
 - Technician recognition program in place to increase certified master ASE technicians



Fleet & Maintenance Program

Our fleet and maintenance program consists of:

- Preventative maintenance (PM) compliance
- On road failures
- Mileage updates
- Warranties, repairs and claims
- Parts inventory
- Electronic repair order and vehicle recordkeeping
 - Asset performance (utilization, cost/hour, etc.)
 - Schedule and resource loading
 - Work orders and work requests



Staffing



Recruitment and Retention

Recruit

- Once we have a candidate, we perform an extensive interview and background process to ensure we get the best drivers in the community.
- Indeed, Facebook, Newspaper Ads, AARP Job Board, Job Fairs, Careerlink, Posters, Employee Referrals, Street Signs, School Bus Advertising, Community Organizations
- Extensive background check including FBI/BCI, drug screen, aptitude testing and 30 days post-hire evaluation

Beacon^{insight}

HIRE **RIGHT**[™]

Taleo 



sambasafety



PETERMANN
Safety One Person at a Time



Driver Training

New Hire Safety Training

- Classroom Training – 20 hours
- First-Aid Training, included in classroom
- Behind-the-Wheel Training - 20 hours
- Driver Evaluations - 2 hours
- Annual In-Service Training – 5 hours
- Monthly Safety Meetings – 10 hours



The LLLC Defensive Driver Training

- Look ahead, Look around, Leave room, Communicate
- Aides in correcting bad habits in long term drivers.
- Focuses on space around bus, field of vision, and reaction time.



Recruitment and Retention

Retain

- Climate of trust and respect
- Commitment to safety through employee screening, training, technology and corporate support
- Open door policy
- Professional job-related training
- Competitive wages and benefits
- Career growth path
- Cookouts
- Focus Group Meetings

